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HILO OWNER'S MANUAL



## CONTENTS

English	3
Español	8
Français	14
Italiano	20
Deutsch	26
繁體中文	32
简体中文	38
Indonesian	44
ភាសាខ្មែរ	50
日本語	56

## ASSEMBLY

CAREFULLY ASSEMBLE THE REMOTE LEVER AND SEAT POST HEAD.



• HILD AND HILD SL MODELS



REMOTE ASSEMBLY

## HILO MAINTENANCE CYCLE

HILO MAINTENANCE CYCLE	WET CONDITIONS	DRY CONDITIONS
CLEAN DEBRIS FROM SEATPOST	EVERY RIDE	EVERY RIDE
LUBRICATE SEAL HEAD	EVERY MONTH	EVERY MONTH
CLEAN AND LUBRICATE CABLE UNDER SADDLE	EVERY MONTH	EVERY MONTH
REPLACE CABLE AND HOUSING	EVERY MONTH	EVERY 3 MONTH
FULL SERVICE (REPLACE OIL/SEALS)	6 MONTH/50 HOURS	6 MONTH/50 HOURS
REPLACE BRASS KEYWAYS	AS NEEDED (DETERMINED BY SIDE PLAY)	AS NEEDED (DETERMINED BY SIDE PLAY)

## WARRANTY

X-FUSION PROVIDES A 24-MONTH WARRANTY ON ALL SUSPENSION PRODUCTS TO COVER DEFECTS IN MATERIALS AND/OR WORKMANSHIP. THIS WARRANTY ONLY APPLIES TO THE ORIGINAL OWNER AND IS NOT TRANSFERABLE. TO MAKE A WARRANTY CLAIM, YOU MUST PROVIDE PROOF OF PURCHASE WITHIN THE 24-MONTH WARRANTY PERIOD. THE WARRANTY PERIOD BEGINS THE DATE OF PURCHASE AND WILL EXPIRE EXACTLY 24 MONTHS LATER.

THE ACCEPTANCE OF A WARRANTY CLAIM DURING THE 24-MONTH PERIOD IS UP TO THE DISCRETION OF X-FUSION OR ANY AUTHORIZED SERVICE CENTER ACTING ON ITS BEHALF.

X-FUSION OR ITS AGENTS WILL DETERMINE IF THE FAILURE IS DUE TO WORKMANSHIP, DEFECTS IN MATERIALS OR PRODUCT ABUSE. THE WARRANTY GUARANTEE WILL BE VOID IF THE BUYER DOES NOT INFORM THE SELLER OF THE DAMAGE AFTER ITS DISCOVERY WITHIN 60 DAYS. X-FUSION AND ITS AGENTS RESERVE THE RIGHT TO ALL FINAL WARRANTY OR NON-WARRANTY CLAIMS. TO MAINTAIN VALID THE GENERAL GUARANTEE CONDITIONS FOR ALL X-FUSION SHOCKS IT IS ABSOLUTELY NECESSARY THAT THE BUYER EXECUTES THE PERIODICAL MAINTENANCE AND THAT CLEANING AND MAINTENANCE ARE CARRIED OUT ACCORDING TO THE MAINTENANCE CHART WITHIN THE OWNERS MANUAL.

## **LIMITATIONS OF WARRANTY**

**GENERAL EXCLUSIONS FROM THIS WARRANTY SHALL INCLUDE BUT ARE NOT LIMITED TO ANY FAILURES CAUSED BY:**

- INSTALLATION OF PARTS OR ACCESSORIES THAT ARE NOT QUALITATIVELY EQUIVALENT TO GENUINE X-FUSION PARTS.**
- ABNORMAL STRAIN, NEGLIGENCE, ABUSE AND/OR MISUSE.**
- ACCIDENT OR COLLISION DAMAGE.**
- MODIFICATION OR ORIGINAL PARTS.**
- LACK OF PROPER MAINTENANCE (SEE MAINTENANCE SCHEDULE)**
- ANY ATTEMPT TO DISASSEMBLE DAMPER ASSEMBLY.**
- SHIPPING DAMAGES OR LOSS (PURCHASE OF FULL VALUE INSURANCE IS RECOMMENDED)**
- DAMAGE TO INTERIOR OR EXTERIOR CAUSED BY IMPROPER CABLE ROUTING, ROCKS, CRASHES OR IMPROPER INSTALLATION.**
- OIL CHANGES OR SERVICE NOT PERFORMED BY X-FUSION AUTHORIZED SERVICE CENTERS.**
- CHANGING AIR PRESSURE IN SEAT POSTS WITHOUT FOLLOWING THE PROPER PROCEDURE.**

## **LIMITATIONS OF WARRANTY**

**SPECIFIC EXCLUSIONS FROM THIS WARRANTY INCLUDE:**

- PARTS REPLACED DUE TO NORMAL WEAR AND TEAR AND/OR ROUTINE MAINTENANCE.**
- PARTS SUBJECT TO NORMAL WEAR AND TEAR AND/OR ROUTINE MAINTENANCE.**

**X-FUSION MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED. ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE THAT EXCEED THE OBLIGATIONS AND TIME LIMITS STATED IN THIS WARRANTY, ARE HEREBY DISCLAIMED BY X-FUSION AND EXCLUDED FROM THIS WARRANTY.**

## WARNING

- BEFORE EVERY RIDE, MAKE SURE YOUR SEAT POST CLAMP IS SECURELY TIGHTENED.
- ALWAYS RUN YOUR SEAT POST WITH AT LEAST THE MINIMUM INSERTION. FAILING TO DO SO COULD RESULT IN DAMAGE TO THE PRODUCT, YOUR BICYCLE AND SERIOUS PERSONAL INJURIES.
- COMPRESS POST COMPLETELY BEFORE EACH RIDE TO ENSURE THERE IS NO CABLE INTERFERENCE.
- REFER TO HANDLEBAR MANUFACTURER'S INSTRUCTIONS PRIOR TO INSTALLING REMOTE LEVER ASSEMBLY.
- SYSTEM UNDER PRESSURE. CONSULT TECHNICAL MANUAL ONLINE AT [WWW.XFUSIONSHOX.COM](http://WWW.XFUSIONSHOX.COM) BEFORE PERFORMING ANY SERVICE.